Frequently Asked Questions

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1. **About This Course and the Website**

   - **Who made this website?**
     This website was created by OGA through Moodle.

   - **Who developed this course?**
     Dyslexia: An Introduction to the Orton-Gillingham Approach was developed by the Fellows of the Orton-Gillingham Academy.

   - **How do I become a member of the Academy?**
     Once you have completed this course you will be eligible to obtain Subscriber membership status. To join, simply complete the Academy's Subscriber Application online through FluidReview https://orton-gillingham.fluidreview.com/rc/

2. **Purchasing the Course**

   - **How do I purchase this course?**
     Click the "Purchase" button and follow the prompt. Once payment is confirmed you will have immediate access to the course.

   - **What are my payment options?**
     Payments are processed though PayPal. You do not need an account to pay through PayPal. You can use a credit card.

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Orton-Gillingham Academy | Academy of Orton-Gillingham Practitioners and Educators
PO Box 234, Amenia, NY 12501 • T| 845.373.8919 • F| 845.373.8925
E| info@ortonacademy.org • W| www.ortonacademy.org

- **I'm purchasing from outside the US. How much does the course cost?**
  The course is USD $49. For all other countries, your credit card company will convert your charge at the prevailing exchange rates. If you have questions regarding the exchange rate, please contact your credit card company.

- **Can I use a Purchase Order?**
  Yes. Please contact the Academy office to arrange for this transaction: 845.373.8919.

- **How long do I have access to the course?**
  You have access to course materials for six months from the date of purchase.

3. **Taking the Course**

- **How do I access the course?**
  After you log into your account, you will be taken directly to the Course Outline. From there, you can access the lessons for the course.

- **How long will it take to complete this course?**
  The course should take approximately 10 hours to complete. You will have access to the course materials for six months from the date of purchase.

- **Is there a limit to the amount of time I can spend on a lesson?**
  No, there is no limit.

- **If I am unable to finish a lesson all at once, can I come back to where I left off and complete it later?**
  Yes. Simply click on the "Log Out" button in the top right-hand navigation when you want to leave. The next time you log in, use the Course Outline to return to the lesson where you left off.

- **Can I return to a completed lesson?**
  Yes. To return to a completed lesson, go to the Course Outline and click on the lesson title.

- **How do I complete the course once I have finished all the lessons?**
  Completing the last lesson, Lesson 10, will automatically complete the course.

- **When should I expect my Certificate of Completion?**
  You will receive an email with in 1 day with the certificate of completion. This does not automatically make you a member of the Academy. If you would like to become a member of the Academy, please fill out the online application at https://orton-gillingham.fluidreview.com/rc/
  The yearly dues are $50.

- **Does this class count toward OG Certification?**
  This is a Subscriber member course. It will qualify you to become a Subscriber member of the Orton-Gillingham Academy, and may count toward certification.

  *A **"Subscriber member"** must have completed an Academy approved course of at least 6 hours that provides an overview of the Orton-Gillingham Approach, the phonology and structure of English, characteristics of dyslexia, multisensory teaching, and a lesson demonstration.*

- **What are the member benefits of becoming a Subscriber member?**
  - *Every member receives our biannual newsletter.*
  - *Access to and being listed on our online Membership Directory.*
  - *Opportunities to learn about job listings by our Accredited Schools, Camps and Clinics and other positions on our website.*
  - *Membership discounts for the Academy's Spring Conference.*

- **Does this class carry graduate credit?**
  No, this class does not carry graduate credits.

- **Does this course count toward Continuing Education?**
  Please contact your School District or Continuing Education coordinator to determine if this course qualifies.

- **Is this class graded?**
  No, this course is not graded. You will be asked to take a pre- and posttest as well as complete a variety of multiple-choice, true/false, and short answer activities. Please be sure to finish each lesson before continuing to the next one.

- **Do my colleagues and I need to log in at the same time?**
  Students can log on at whatever time they find convenient. Each individual is given a separate username and password.

- **I would like to become an Academy member.**
  Please visit the AOGPE website for information on certification:
  https://www.ortonacademy.org/training-certification/introductory-level/

- **Can I access the course even after I have finished all of the lesson?**
  Completing the course does not end your access to the lessons. You have access to the course up to six months from the date of the purchase; when you log in, you will be told when your access expires.

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4. **General Information**

    - **Can I access the course from a different computer?**
      Yes. You can access the course from any computer that has Internet access.

    - **Does the Academy track the time I spend on each lesson?**
      No, but we do track the date and time you complete each lesson.

    - **What if I don't understand some of the course content? Who can answer my questions?**
      You can call the Academy office (845.373.8919) or email (info@ortonacademy.org) and someone will get back to you.

    - **How do I give feedback on this course?**
      Please send feedback to info@ortonacademy.org.

5. **Technical Issues**

    - **Can I bookmark a page from this web site?**
      Since all of the pages on this Web site are dynamically created, it is not possible to bookmark them.

    - **How can I change my password?**
      Go to the course homepage and click on the link "Forgot your password?" below the log in field.

    - **Some of the links in the lesson don't work. What should I do?**
      Due to the ever-changing nature of the web, links sometimes become out of date or broken. You will be able to complete the course even if you must skip a link or an activity related to a broken link. All answers to questions on the pre- and posttest can be found in the course itself; you do not need to go to any outside links in order to complete the test.

      We periodically check the course for broken links. However, if you find a broken link, please let us know. To report a broken link, contact info@ortonacademy.org.